



# **RBWM Engagement Framework**

**Disability & Inclusion Forum  
September 2023**



# Aim of the Engagement Framework

**To strengthen the Council's approach to engagement and consultation and embed engagement more firmly within our decision-making process**

Objectives:

- Improve confidence and skills in engagement/consultation across the council
- Greater coordination of resources and activities across the council
- Better, more efficient use of internal resources and insights



# How has the Framework been developed?

- Lead by Equalities and Engagement Officer in collaboration with Jesal Dhokia (Transformation and Communities), David Wiles (Communications) and Becky Hatch
- Additional input from other colleagues in the Engagement Officer group meetings and from Cllr Moriarty, Consultation Champion.
- Other resources including Local Government Association engagement guide, 'New Conversations 2.0'; Kirklees Council 'Involve' toolkits



# Engagement Framework

- Covers basic concepts, principles of good engagement and examples of best practice, including RBWM case studies
- Engagement Toolkit:
  - Step by step guide through designing and undertaking engagement activity
  - Intended to be used for range of contexts and engagement purposes
  - Uses questions as prompts, not prescriptive



# Consultation Guidance

## Aims:

- To improve consistency and quality of public consultations
- To ensure that public consultations are only done when they are the most appropriate form of engagement
- Standardise the demographic questions used in surveys
- Strengthen the guidance and advice around analysing and publicly reporting on consultation feedback

